Refreshments and Gifts

Koala Kiosk is located directly across from Main Reception. It stocks a limited range of snacks, toiletries, magazines, gifts and flowers. Opening hours are Monday to Friday 8.30am to 3.30pm and Saturday and Sunday 8.30am to 3.00pm. A small selection of sandwiches are available on weekends.

Coffee Cart is located outside of the Main Entrance of the Hospital. Opening hours are 6.45am to 3.30pm Monday to Friday and 8.45am to 12.15pm Saturdays.

Coochie Café is open 9.00am to 3.30pm Monday to Friday. From Main Reception, walk straight ahead into the foyer; turn right after the Pharmacy, through the glass doors.

Consumer Liaison

Should you have any complaints or compliments, please call the Redland Hospital switchboard on 3488 3111 and ask for the Consumer Liaison Officer.
Wards and Visiting Hours
Please check with Ward Reception
Staff upon arrival at the ward

CANAIPA (cardiac)
Ground Floor
11:00am – 20.00pm

High Dependency Unit (HDU)
Ground Floor
11:00am – 14:00pm
16.00pm – 20.00pm
Strictly no visitors between
2:00pm & 4:00pm

MACLEYA (Medical)
Ground Floor
11:00am – 20.00pm

LAMB (Children’s)
Ground Floor
11:00am – 14:00pm
16.00pm – 20.00pm
Parents/Guardians only outside these times

KARRAGARRA (Women and Children’s)
1st Floor
11:00am – 14:00pm
16.00pm – 20.00pm
Partners only outside these times

STRADBROKE (Surgical)
1st Floor
11:00am – 20.00pm

EMERGENCIES
If you need to see a Doctor, please go directly to the Emergency Department.
The Emergency Department entrance is located at the front of the hospital to the left of the main entrance.

Enquires
The Main Reception is open from 8.30am to 4.30pm Monday to Friday.

An after hours phone is located to the side of the Main Reception Desk. By picking up the handset, it will call the switchboard operator directly.

There are no public telephones located within the hospital grounds.

Outpatients
Specialist outpatient areas are open Monday to Friday 8.30am to 4.30pm and are closed on public holidays.

Medical Outpatients is located on ground floor.

Surgical Outpatients is located on first floor.

Antenatal Clinic is located on first floor.

Fracture Clinic is located on ground floor.

General Information
The following services are available for your convenience:

- Interpreter Services (please see administration staff on duty)
- Chaplaincy Services
- Aboriginal and Torres Strait Island Liaison

Justice of the Peace, please attend the Volunteer Information Desk next to Koala Kiosk on Tuesday’s and Thursday’s between the hours of 8:00am and 3.00pm.

Telstra phone cards for bedside telephones are available for purchase at Main Reception, Monday to Friday 9.30am to 2.30pm. They can not be used for mobile phone credit top up.

Should you require wheelchair assistance, please enquire at Main Reception.

There are two Taxi Phones located in the corridor just outside the toilets in the main entrance of the Hospital and one in the Women and Children’s foyer.

Hospital Auxiliary
Any profit raised from the sale of goods from the Koala Kiosk goes to the Hospital Auxiliary. The Auxiliary purchases much needed equipment for the hospital. The Koala Kiosk is run entirely by volunteers who appreciate your patronage.